

Frequently Asked Questions (FAQ)

QuickStart NS Integration with Provincial Preschool Autism Services, Clinical Intake and Care Coordination

1. Will this change affect my child's access to QuickStart NS?

No, access to QuickStart NS will not be impacted. The integration is designed to simplify the referral process and ensure families receive timely support through a single point of contact.

2. What does the new referral process look like?

All referrals for QuickStart NS Parent Coaching will now go through the Provincial Preschool Autism Service (PPAS) Clinical Intake and Care Coordination (CI&CC) team. This team will review referrals and coordinate access to the appropriate services, including QuickStart NS. At this time, QuickStart NS ESDM referrals will continue to be managed by Autism Nova Scotia.

3. Why is my referral being redirected?

This change is part of a broader effort to streamline service delivery and improve coordination across the Provincial Preschool Autism Services. Centralizing referrals helps ensure families receive the right support more efficiently. At this time, only QuickStart NS Parent Coaching referrals are being redirected. QuickStart NS ESDM referrals are not being redirected- they will continue to be managed by Autism Nova Scotia.

4. Is QuickStart NS now being delivered through the IWK?

No, QuickStart NS remains a distinct program within the Provincial Preschool Autism Services. The PPAS Clinical Intake and Care Coordination team through IWK Health is managing the intake and referral process.

5. Will I need to submit a new referral if I already submitted one to QuickStart NS?

No, existing referrals will be completed by QuickStart Nova Scotia team. You do not need to take any further action.

6. Who can I contact if I have questions about my referral or services?

If you have any questions about your referral or available services, please contact us at quickstart@autismns.ca.

7. Will this change delay the start of services for my child?

The goal of this integration is to reduce delays by improving coordination. The PPAS Clinical Intake and Care Coordination team will work to ensure timely access to services.

8. How will I be informed about the status of my referral?

Families will be contacted directly by the PPAS Clinical Intake and Care Coordination team regarding updates and next steps after their referral is reviewed.